

PRODUCT CARE:

The following are our recommended instructions for taking care of your bespoke Catapult product. Each common material used in our manufacture is listed. Failure to adhere to the recommendations below may void your warranty.

Fabric is not included below as this is dependent on each specified product. Please refer back to the manufacturer of your fabric/material for care instructions.

Stone

Whilst stone is a 'hard' product, it is a precious material, often porous and quite fragile. To get the longest life and preserve the beauty of your natural stone, follow these simple tips and always remember: if in doubt—don't!

Coasters: Use coasters under all glasses, particularly those containing alcohol, coffee or citrus juices.

Trivets: While many stones can withstand heat, the use of trivets or mats is recommended.

Dusting: Dust frequently using a clean, non-treated micro fibre cloth. Sand, dirt and grit are abrasive and can damage natural stone.

Spills: Blot the spill with a paper towel immediately. Don't wipe the area as it will spread the spill. Flush the area with water and mild soap and rinse several times. Dry the area thoroughly with a soft cloth. Repeat as necessary.

Cleaning:

- Clean stone surfaces with a neutral cleaner, stone soap, or a mild liquid dishwashing detergent and warm water and a soft cloth.
- Similar to any item cleaned in your home, an excessive concentration of cleaner or soap may leave a film and cause streaks. Follow manufacturer recommendations.
- Rinse the surface thoroughly after washing with the soap solution and dry with a soft cloth.
- Change the rinse water frequently.

Cleaning Products:

- Many suppliers offer products used for stone cleaning, please contact us before applying any of these products to your stone.
- Products containing lemon, vinegar or other acids may dull or etch calcareous stones.
- Scouring powders or creams often contain abrasives that may scratch certain stones.
- Many commercially available rust removers (laundry rust stain removers, toilet bowl cleaners) contain trace levels of hydrofluoric acid (HF.) This acid attacks silicates in addition to other minerals. All stones, including granite and quartzite, will be attacked if exposed to HF.
- Do not mix ammonia and bleach. This combination creates a toxic and lethal gas.

Timber

Timber is a stunning natural product that is very versatile and frequently used in the manufacture of many Catapult products. Mostly our products are finished with clear polyurethane or an oiled finish. Whilst timber has the advantage of being easily rejuvenated, to get the longest life and preserve the beauty of your timber, follow these simple steps and always remember: if in doubt—don't!

Sunlight: Direct and continued exposure to sunlight and/or heat may cause warping, fading and splitting of your timber product as the natural moisture in the timber deteriorates. To maintain your timber product, keep it out of continued direct sunlight. If exposed to dry heat, e.g. a wood heater

for long periods of time, separating may occur as the timber contracts. To minimise this, ensure there are vessels of water in the room with your timber product to maintain some humidity.

Coasters: Use coasters under *all* glasses, cups and mugs, particularly those containing hot water, alcohol, coffee or citrus juices. While polyurethane is a strong surface protector, failure to use coasters can result in the surface being stripped of the polyurethane finish from your product. Oiled finishes are much more delicate and will deteriorate quickly if not maintained—the use of coasters is mandatory for all oiled finishes.

Trivets: Specific timber can withstand heat and in fact many trivets are made from timber specifically for this purpose, however the use of trivets or mats is mandatory. At no point should hot items be put in direct contact with your Catapult timber product unless it is a breadboard or trivet.

Dusting: Dust frequently using a clean, non-treated micro fibre cloth and a soft touch. Sand, dirt and grit are abrasive and can damage your finish.

Spills: Your timber product is sealed, however blot the spill with a paper towel immediately. Once the spill is removed, use warm soapy water to clean the surface. Dry the area thoroughly with a soft cloth. Repeat as necessary.

Cleaning:

- Clean timber surfaces with a neutral cleaner or a mild liquid dishwashing detergent and warm water and a soft cloth. Do not use any supermarket 'furniture cleaner' or 'furniture polish' as these products can have a detrimental effect to your finish.
- Similar to any item cleaned in your home, an excessive concentration of cleaner or soap may leave a film and cause streaks. Follow manufacturer recommendations.
- If you notice scratches or marks on your product, apply Australian made beeswax using either a soft cloth or 0000 fine grade steel wool in a circular motion until the mark disappears and repeat as necessary.

Cleaning Products:

- Many suppliers offer products used for timber cleaning, however we recommend warm water, a soft cloth, and mild detergent only.
- Do not use any acid based products.
- Scouring powders or creams often contain abrasives that will scratch your timber product.

Should you for any reason need to rejuvenate your Catapult timber product, please contact one of our team and we can provide instructions, or even do this for you.

Steel, Stainless Steel, and Aluminium

Generally powder or clear coated, steel, stainless steel and aluminium are used in a variety of Catapult catalogue and custom products. These materials may be prone to scratching and powder coat can be easily chipped. It is possible to have items repolished and repowder coated, however this can be a difficult process and therefore the best method for longevity is protection.

Coasters: Use coasters under *all* glasses, cups, vases and mugs. Failure to use coasters can result in the surface being scratched.

Trivets: These materials can withstand heat, however the use of trivets or mats is recommended. This will prevent the possibility of scratching or discolouration of powder and clear coats.

Dusting: Dust frequently using a clean, non-treated micro fibre cloth and a soft touch. Sand, dirt and grit are abrasive and can damage your finish.

Spills: Your metal product is resistant to most spills, however these should be mopped up quickly using paper towel or a damp cloth. Acidic liquids such as lemon juice and some alcohols may cause discolouration to powder or clear coats and should be dealt with quickly, rinsing with warm, soapy water.

Cleaning:

- Clean metal surfaces with a neutral cleaner or a mild liquid dishwashing detergent and warm water, and a soft cloth or glass cleaner as directed.
- Similar to any item cleaned in your home, an excessive concentration of cleaner or soap may leave a film and cause streaks. Rinse generously with water.

Cleaning Products:

- Many suppliers offer products used for metal cleaning, however we recommend warm water, a soft cloth and mild detergent only.
- Do not use any acid based products.
- Scouring powders or creams often contain abrasives that will scratch your product.

Copper, Brass and Bronze

These metals are used as solid metals and also electroplates in a variety of Catapult catalogue and custom products. Electroplated metal should only be infrequently polished as this may through the plating to expose the nickel or steel below. Brass and copper electroplating may also be clear coated, in which case it should not be polished. Please ensure you confirm if your product is clear coated. Solid metals can be polished to a full lustre or left to graceful patina, creating an extremely attractive and decorative finish.

Coasters: Use coasters under *all* glasses, cups, vases and mugs. Failure to use coasters can result in the surface being scratched.

Trivets: These materials can withstand heat, however the use of trivets or mats is recommended. This will prevent the possibility of scratching or discolouration of clear coats.

Dusting: Dust frequently using a clean, non-treated micro fibre cloth and a soft touch. Sand, dirt and grit are abrasive and can damage your finish.

Spills: Your metal product is resistant to most spills, however these should be mopped up quickly using paper towel or a damp cloth. Acidic liquids such as lemon juice and some alcohols may cause immediate discolouration to solid or electroplated metals that are not clear coated and should be dealt with quickly, rinsing with warm soapy water.

Cleaning:

- Clean metal surfaces with a neutral cleaner or a mild liquid dishwashing detergent and warm water, and a soft cloth or brass, copper or bronze cleaner as directed.
- Similar to any item cleaned in your home, an excessive concentration of cleaner or soap may leave a film and cause streaks. Rinse generously with water.

Cleaning Products:

- Many suppliers offer products used for metal cleaning, however we recommend warm water, a soft cloth and mild detergent only.
- Do not use any acid based products.
- Scouring powders or creams often contain abrasives that will scratch your product.
- To polish your bronze, brass or copper, use *Brasso** metal polish (do not get polish on natural stone or leather.)

Glass

All glass can be cleaned using glass cleaner. Avoid abrasive cleaners and products. Painted black glass should not be cleaned on the painted side—dust only.

Coasters: Use coasters under *all* glasses, cups, vases and mugs. Failure to use coasters can result in the surface being scratched.

Trivets: Glass can withstand heat, however the use of trivets or mats is recommended—this will prevent the possibility of scratching.

Dusting: Dust frequently using a clean, non-treated micro fibre cloth and a soft touch. Sand, dirt and grit are abrasive and can damage your finish.

Spills: Your glass is resistant to most spills, however these should be mopped up quickly using paper towel or a damp cloth. Acidic liquids such as lemon juice and some alcohols may cause discolouration to painted back glass and should be dealt with quickly, rinsing with warm, soapy water.

Cleaning:

- Clean glass surface with a glass cleaner or vinegar mixed with warm water and a soft cloth, polishing with newspaper.
- Similar to any item cleaned in the home, an excessive concentration of cleaner or soap may leave a film and cause streaks. Rinse generously with water.

Cleaning Products:

- Do not use any acid based products.
- Scouring powders or creams often contain abrasives that will scratch your product.

Leather

Catapult has an exclusive in-house leather range by Corium Leather—the highest quality and most environmental natural leathers available in the marketplace. Corium also supply a range of leather-care products by LCK International and Catapult strongly recommend the use of LCK products on Corium and all other leathers.

Leather is a natural product and will lend real character to your environment. Its softness, its breathing ability and its naturalness are stunning characteristics of this long-lasting, durable product.

To ensure longevity of your leather, protective care is the best care.

Sunlight: Direct and continued exposure to sunlight and/or heat may cause fading and splitting of your leather product as the natural moisture in the leather deteriorates. To maintain your leather product, keep it out of continued direct sunlight and/or apply recommended sun protection products.

Dusting: Dust leather frequently using a clean, non-treated micro fibre cloth and a soft touch. Sand, dirt and grit are abrasive and can damage your leather.

Spills: Leather is naturally resistant to most spills, however these should be mopped up quickly using paper towel, followed by a damp cloth. Acidic liquids such as lemon juice and some alcohols may cause discolouration and should be dealt with quickly, rinsing with warm soapy water.

Cleaning:

- Clean leather regularly with a damp cloth.
- Occasionally clean leather with recommended cleaning products.
- Protect your leather with recommended leather protection.

Recommended Products:

- LCK Kerasoft soft cleaner for all smooth leathers
- LCK Kerasoft protection cream for all smooth leathers
- LCK Kerasoft sun protection cream
- LCK Kerasoft colour repair
- LCK Leather Balm
- LCK Top Finish Spray
- LCK Strong cleaner for all types of leather
- LCK Cleaner Activeplus
- LCK Magic Ink roller plus
- LCK Ballpoint-Pen Remover II
- LCK Degreaser spray for all types of leather

Plastic

Plastic is used in the manufacture of a number of Catapult catalogue products. This is a highly durable material that is long lasting. Abrasive and acidic products should not be used under any circumstances.

Sunlight: Direct and continued exposure to sunlight and/or heat may cause warping and fading of your plastic product. To maintain your product, keep it out of continued direct sunlight.

Coasters: Use coasters under *all* glasses, cups and mugs, particularly those containing hot water, alcohol, coffee or citrus juices. Whilst plastic is a strong surface, failure to use coasters can result in the surface being marked or scratched.

Trivets: At no point should hot items be put in direct contact with your plastic.

Dusting: Dust frequently using a clean, non-treated micro fibre cloth and a soft touch. Sand, dirt and grit are abrasive and can damage your finish.

Spills: Your plastic product is extremely resistant to spills, however blot the spill with a paper towel immediately. Once the spill is removed, use warm soapy water to clean the surface. Dry the area thoroughly with a soft cloth. Repeat as necessary.

Cleaning:

- Clean plastic surfaces with a neutral cleaner or a mild liquid dishwashing detergent and warm water and a soft cloth. Do not use any supermarket 'furniture cleaner' or 'furniture polish' as these products can have a detrimental effect to your finish.
- Similar to any item cleaned in your home, an excessive concentration of cleaner or soap may leave a film and cause streaks. Follow manufacturer recommendations.

Cleaning Products:

- Many suppliers offer products used for plastic cleaning, however we recommend warm water, a soft cloth, and mild detergent only.
- Do not use any acid based products.
- Scouring powders or creams often contain abrasives that will scratch your product.